

*Victoria 2805
Mr. Samuel Cohen
Coconut Creek, FL 33066*

June 23, 2000

Roofing Concepts Unlimited/FL, Inc.
433 S. Dixie Hwy E.
Pompano Beach, FL 33060
Attention: Mr. Michael Jacobazzi

Dear Mr. Jacobazzi,

On behalf of the residents of 2805 Victoria Way in Wynmoor, I want to thank you and your entire crew for the excellent job of replacing our roof.

What impressed me the most was what happened the first day of operations. That Tuesday was a beautiful sunny day and the first section of the roof had been stripped when suddenly, the storm hit. There was considerable damage (water) to three units and in the midst of this, you found time to call me and tell me not to worry. You had already alerted cleaning units and they would be available in a short while. Within an hour or two, two cleaning vans and crew were on the premises and starting to work. This was much appreciated.

I received a telephone call from the president of the four-story unit in the back of us, telling me how much improvement the new roof gave to the area. He was quite emphatic that he thought the galvanized capping looked good and was a good idea.

Your work crew did a good job of policing the area as they went along.

Sincerely yours,



Samuel Cohen